

YWCA Y's Kids Frequently Asked Questions

- **What locations is the Summer Daze provided?**
 - We provide summer care at the YWCA building and an off-site Waterloo School
 - **For 2026 Summer:**
 - On-Site – YWCA at **425 Lafayette St. Waterloo**
 - Off-Site - **Lowell Elementary at 1707 Williston Ave, Waterloo**
 - **You will be using the Front Door entrances at both locations.**
- **What ages do you accept?**
 - Our program is for ages **4-12**. Children must have completed one year of preschool and be potty-trained.
- **What weeks do you provide care?**
 - Summer Daze is a 10-week program that you can sign up for one week, or all ten.
- **What are the hours?**
 - Programming is held from 6:30 a.m. – 6:00 p.m. at both locations.
- **When does Summer Daze start?**
 - Summer Daze begins on Wednesday, June 10th and runs through Friday, August 14th.
- **What is your contact information?**
 - *****The On-Site location at the YWCA closes its front doors at 4:00 p.m. on Tuesdays and Thursdays. To pick up your child, please call the number that correlates with your child's age.**
 - **Off-Site (Lowell)**
 - **Main - (319) 296-5789**
 - **On-Site (YWCA)**
 - **Main – (319) 610-5841**
 - **Childcare**
 - **Sherry Davenport, Childcare Director**
 - (319) 610-5843
 - **Shannon Clark, Assistant Childcare Director**
 - (319) 239-9329
 - **Abigail Adams, Assistant Childcare Director**
 - (319) 296-5790
- **What are the prices?**
 - Please see last page (P.3)

- **How do I pay?**
 - Please see below for payment options. You may always enroll in auto pay or pay ahead.
 - Cash, check, or card at the YWCA Front Desk
 - Personal check by mail
 - Personal bank auto pay (please include the child's name in the memo line)
 - Online at [YWCA Black Hawk County Payment Page](#)
 - Over the phone if a card is already on file

- **When are payments due?**
 - Payments are due the Thursday prior to the week of attendance. You can find these due dates on the fee chart, listed on P. 3 of this document.
 - Ex: Week 1 for the week of 6/10/26 – 6/12/26 is due 6/4
 - Accounts 2 weeks past due will be suspended from the program and accounts 4 weeks or more past due will be dropped from the program.

- **If my child gets suspended, am I still responsible for the bill?**
 - Yes. Charges are based on reserved time, not attendance, so as long as your child remains enrolled in the childcare program, payment is still required.

- **Do you offer payment plans or financial assistance?**
 - We do not offer payment plans. However, financial assistance is available at 25% or 50% off. Please contact the Front Desk for more information at 319-234-7589.

- **What happens if there is a change in scheduling?**
 - Please watch the **YWCA Black Hawk County Facebook page** for program announcements and updates.
 - Schedules of trips, swimming, snacks, etc. will be at your child's location by the sign in area.
 - We recently have switched to Brightwheel for clock in and clock out times. You will be given a code to enter upon picking up or dropping off your child. Paper sign in and sign out sheets will be available as well in case of technical issues.

- **What if I no longer need a week of the program I'm signed up for?**
 - To drop a week, contact the YWCA Front Desk at (319) 234-7589. A one-week notice is needed to move the deposit to your next bill, otherwise the deposit is forfeited.

- **What if I no longer need programming?**

- If you no longer need care, please contact the YWCA Front Desk at (319) 234-7589 with a week's notice to not be charged for the following week's bill.
- Any refund amount will go back as credit on the account that you may use for future programming or receive back as a check with a \$5 processing fee applied.

	payment due date	full price w/ \$20 deposit	5% off w/ \$20 deposit	66% off w/ \$6.80 deposit	50% off w/ \$10 de- posit	33% off w/ \$13.40 deposit	25% off w/ \$15 deposit
Week 1 * June 10-12	June 4	\$70.00	\$65.50	\$23.80	\$35.00	\$46.90	\$52.50
Week 2 ** June 15-18 (closed 6/19)	June 11	\$130.00	\$122.50	\$44.20	\$65.00	\$87.10	\$97.50
Week 3 June 22-26	June 18	\$130.00	\$122.50	\$44.20	\$65.00	\$87.10	\$97.50
Week 4 ** June 29-July 2 (closed 7/3)	June 25	\$130.00	\$122.50	\$44.20	\$65.00	\$87.10	\$97.50
Week 5 July 6-10	July 2	\$130.00	\$122.50	\$44.20	\$65.00	\$87.10	\$97.50
Week 6 July 13-17	July 9	\$130.00	\$122.50	\$44.20	\$65.00	\$87.10	\$97.50
Week 7 July 20-24	July 16	\$130.00	\$122.50	\$44.20	\$65.00	\$87.10	\$97.50
Week 8 July 27- 31	July 23	\$130.00	\$122.50	\$44.20	\$65.00	\$87.10	\$97.50
Week 9 August 3-7	July 30	\$130.00	\$122.50	\$44.20	\$65.00	\$87.10	\$97.50
Week 10 August 10-14	August 6	\$130.00	\$122.50	\$44.20	\$65.00	\$87.10	\$97.50