

## YWCA Y's Kids Frequently Asked Questions

- **What schools do we provide Y's Kids Before & After School programming?**
  - We provide programming Monday–Friday at the following schools:
    - **Cedar Falls** – Hansen, Lincoln, North Cedar
    - **Waterloo** – Cunningham, Highland, Irving, Kingsley, Kittrell, Lincoln, Lou Henry, and Lowell
- **Do you accept preschoolers?**
  - Yes. We accept preschoolers Monday–Thursday at the following Waterloo schools if they are age 4 and potty-trained:
    - Cunningham, Highland, Kittrell, and Lowell
- **Do you have Friday care for preschoolers?**
  - Yes. Preschool families enrolled in Y's Kids may add Friday care for an additional charge. Care is provided at the YWCA building from 7:00 a.m.–5:30 p.m.
- **What are the hours?**
  - Programming is held at the schools from 6:30 a.m.–6:00 p.m.
- **What are the prices?**
  - Rates are charged weekly for the 2026–2027 Y's Kids program. Please see the chart below for pricing:

<b>Program</b>	<b>AM Only</b>	<b>PM Only</b>	<b>Both AM &amp; PM</b>
Cedar Falls	\$55	\$65	\$120
Waterloo	\$55	\$60	\$115
Preschool (Mon–Thurs)	\$55	\$60	\$115
Preschool with Friday Care	\$105	\$110	\$165

- **What do you need to register?**
  - Registration must be completed in person at the YWCA. Forms are available on the website at [www.ywcabhc.org](http://www.ywcabhc.org) or contact the Front Desk at 319-234-7589.
    - Required items: Child Information Form
    - Immunization and Physical Form (Preschool only)
    - \$25 Registration Fee (up to 2 per household; DHS and Financial Assistance may vary)
    - \$30 Membership Fee per child (DHS and Financial Assistance may vary)

- **How do I pay?**
  - Please see below for payment options. You may always enroll in auto pay or pay ahead.
    - Cash, check, or card at the YWCA Front Desk
    - Personal check by mail
    - Personal bank auto pay (please include the child's name in the memo line)
    - Online at [YWCA Black Hawk County Payment Page](#)
    - Over the phone if a card is already on file
  
- **When are payments due?**
  - Payments are due the Thursday prior to the week of attendance. Accounts 2 weeks past due will be suspended from the program and accounts 4 weeks or more past due will be dropped from the program.
  
- **If my child gets suspended, am I still responsible for the bill?**
  - Yes. Charges are based on reserved time, not attendance, so as long as your child remains enrolled in the childcare program, payment is still required.
  
- **Do you offer payment plans or financial assistance?**
  - We do not offer payment plans. However, financial assistance is available at 25% or 50% off. Please contact the Front Desk for more information at 319-234-7589.
  
- **What happens if there is a change in scheduling, such as a delayed start or early dismissal?**
  - Y's Kids will credit scheduled days when programming is not held (Spring Break, Professional Development days, etc.).
  - Unscheduled closures, such as weather-related cancellations, will still be charged at the regular rate.

**\*\*\*Please watch [KWWL](#) and the YWCA Black Hawk County Facebook page for program announcements and updates.**
  
- **What if I no longer need Y's Kids programming for my child?**
  - To withdraw from the program, contact the YWCA Front Desk at (319) 234-7589. A one-week notice is required to receive credit for the following week's billing.
  
- **Do you offer programming on scheduled school days off?**
  - Yes. The YWCA occasionally offers "Playdays" during scheduled days off school. Registration opens one month before each Playday (for example, April 1 for May Playdays). Space is limited and are held from 7:00 a.m. – 5:30 p.m. at the YWCA building.

## **NOTICE**

**The YWCA enrollment paperwork now includes a disclaimer regarding past-due balances. This disclaimer is located at the bottom of the final page. To enroll in the program, the disclaimer must be reviewed, acknowledged, and signed.**